

Cardiff Skate School Skating Party Terms and Conditions

1. GENERAL

- 1.1 Skating parties are available for ages 7 years and over.
- 1.2 Our package is for up to 20 skaters which includes the guest of honour.
- 1.3 All our parties are available at Cathays Community Centre, Cathays Terrace, Cardiff, CF24 4HX on Saturdays only 12pm – 2pm.
- 1.4 Our party package includes venue hire, skate hire, roller skating lesson from a Certified instructor, digital invitations, music, and disco lights.
- 1.5 All parties consist of 1 hour of roller skating and 1 hour venue hire for party food afterwards (This hour can also be used for games etc once food is finished if you so wish).
- 1.7 You are required to provide your own party food and refreshments.
- 1.8 The venue hire includes 30 minutes prior to your party and 30 minutes after your party for set up and clear up.
- 1.9 We require all guests to arrive at the venue by 11:30am so we can ensure that everyone is ready to start their roller-skating lesson by 12pm.
- 1.9 Roller skating lesson will not commence until all guests have arrived. This is essential to ensure your guests safety.
- 1.10 We cannot be held liable for late arrivals which result in reduced skating time.
- 1.11 Quad roller skates will be provided for all skaters who request them. Any skater that does not request hire skates will not have skates available to them.
- 1.12 All skaters requiring skate hire must provide their shoe size. We require skaters actual shoe size to ensure accurate fit of skates.
- 1.13 All skaters must have a valid participant waiver completed for them to take part in roller skating activities. If the participant is under 18 years old, this must be completed by a parent/guardian.
- 1.14 Conditions of use of the venue includes time for set up and cleaning up after use, Cardiff Skate School reserves the right to charge for extra time required to clean up after your booking.

2. BOOKINGS

- 2.1 All bookings are on a first come first served basis.
- 2.2 If your chosen date is not available, we will offer you the next available date.
- 2.3 You will be sent a provisional booking form with full details of your proposed party.
- 2.4 A provisional booking form does not constitute a confirmed booking.
- 2.5 Your provisional booking will be reserved for 7 days only.
- 2.6 To confirm your booking you will be required to complete our booking form, accept our terms and conditions of booking, and pay the deposit as requested to secure your booking.
- 2.7 Bookings are not confirmed until the booking form has been completed, deposit has been received and we have officially confirmed your booking to the email address provided.
- 2.7 All deposits are non-refundable.
- 2.8 Your booking confirmation will include your full party itinerary, waiver consent form link and a digital invitation which you can print at home or get printed professionally.

3. CANCELLATION/REFUNDS

- 3.1 All deposits are non-refundable.
- 3.2 If cancellation is made 14 days or more in advance of the party date then there is no additional cancellation charge, but your deposit will be retained.
- 3.3 If cancellation is made less than 14 days of the party date then the full amount due is still payable.
- 3.4 If in the rare circumstance that we are forced to cancel your booking, we will provide as much notice as possible and will provide a full refund.
- 3.5 In the event of force majeure scenario i.e., acts of God; flood; fire; heavy snowfall etc which forces us to not be able to fulfil a booking on the date agreed, we will endeavour to re-arrange your party at the next available date within 14 days of your original party date.
- 3.6 If you refuse the alternative date then we will cancel your booking and retain your deposit.
- 3.7 If we are unable to re-arrange your party within 14 days of your original party date then we will issue you with a full refund.

4. HEALTH & SAFETY

- 4.1 All skating is at the participants own risk.
- 4.2 All skaters must participate in the learn to skate session prior to free skating, even if the skater has skated previously. Failure to participate in the lesson with result in them not being able to skate.
- 4.3 Any skater that does not have a completed participant waiver will NOT be permitted to skate.
- 4.4 Wrist guards will be provided for all skaters and must be worn at all times whilst skating.
- 4.5 If participants want to wear further protective pads or helmets, they are of course welcome to however, this is not something that we provide as we are unable to guarantee suitable fitting.
- 4.5 Skaters using their own equipment will require a safety check to ensure suitability and safety.
- 4.6 All outdoor skates must be clean and free from mud and dirt, before use is allowed.
- 4.7 Skates are only to be worn in designated skating areas which will be advised at the start of your party.
- 4.8 Skates must be removed when leaving the skating area i.e., to use the toilet.
- 4.9 Drinks must only be consumed whilst sitting down and within designated areas.
- 4.10 Spillages must be reported to the person responsible for the party and must be cleared up as soon as possible to avoid injury.
- 4.11 No eating or drinking is permitted whilst skating or to be brought onto the skating floor at any time.
- 4.12 No chewing gum is permitted whilst skating.
- 4.13 Long hair must be tied back.
- 4.14 Ensure that skates are tied properly and do not allow laces to drag on the floor.
- 4.15 Clip fastening roller skates must be fastened correctly.
- 4.16 Clothing must be suitable for roller skating activities i.e., leggings and t-shirt. No long flowing dresses/cardigans as permitted.
- 4.17 No hats are permitted.
- 4.18 The use of mobile phones whilst skating is not permitted.
- 4.19 All skaters must skate in the direction of flow. Do not skate against the flow at any time or cross across the path of an oncoming skater.
- 4.20 Parents are not permitted on the skating floor unless given permission by a Cardiff Skate School volunteer, failure to adhere to this may result in injury to skaters.
- 4.21 Cardiff Skate School has a zero tolerance to any unacceptable behaviour this includes failing to follow the rules of the session and rude or abusive behaviour of any kind. Cardiff Skate School has the right to stop the party at any time following unacceptable behaviour with no refunds.

4.22 Any skater deemed skating unsafely or causing obstructions to others will be warned once before being asked to remove their skates if the warning is ignored to avoid injury to themselves, other skaters, or members of staff.

4.23 All parties will commence with a full health and safety briefing which includes fire safety arrangements for the building as well as our code of conduct for the duration of the party along with our full Learn to Skate lesson.

4.24 Party will not commence until all guests have arrived so it is imperative that you ask guests to arrive in plenty of time to ensure that they can be equipped with their roller skates and safety equipment ready to commence the lesson.

5. LESSON

5.1 All parties will commence with a compulsory Learn to Skate lesson that all participants are required to take part in whether they have skated before or not. Anyone not willing to complete this lesson will not be permitted to skate.

5.2 The lesson will be conducted by a certified instructor under the British Roller Sports Federation

5.3 All participants will be instructed how to stand and balance and how to commence roller skating.

5.4 All techniques instructed are required to be followed until the participant is comfortable on their skates and is balanced and we respectfully ask that parents/guardians do not advise their child to deviate from these instructions.

5.5 Parents/guardians/party organisers are responsible for ensuring that all participants and their guardians behave appropriately during the lesson to ensure that the instruction is able to be delivered clearly.

5.6 Any participant that does not participate in the lesson or is disruptive to the lesson will not be able to take part for the safety of themselves and all other participants.

5.7 Parents/guardians are not permitted onto the skating area unless given permission by a Cardiff Skate School volunteer and are advised to let skaters complete the lesson on their own without assistance to allow them the time to take on board the instructions provided and to put these instructions into practice with the assistance from Cardiff Skate School trained volunteers.

5.8 Unsuitable assistance will hinder the skater, will not help them get skating and can lead to injury to both the skater and the person attempting assistance.

5.9 Once the lesson is complete, if the skater is unable to put into practice the skills taught on their own, we will then advise the parent/guardian on how to support the skater correctly to assist them which will ensure that the skater can still learn to skate with correct technique whilst protecting both from injury.

6. LATE ARRIVALS

6.1 It is imperative that all guests arrive with plenty of time, as indicated within your party pack, to get ready for skating to ensure that the party commences on time.

6.2 We invite all guests arrive at least 20 minutes before the party start time in order for to get ready for skating.

6.3 Late arrivals will delay the start of the lesson which will mean that skating time is reduced.

6.4 Due to health and safety reasons, anyone who arrives late missing the safety briefing and Learn to Skate lesson will not be permitted to skate.

7. CODE OF CONDUCT

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